



YOU AND YOUR CAR CONNECTED

VOLVO ON CALL



SENSUS

YOU AND YOUR CAR CONNECTED

In your car you want to be in command, and in today's connected world you also want information, communication and entertainment on demand. Sensus keeps you in touch with the world, while also providing you with intuitive control of all your car's capabilities.

YOU AND YOUR CAR CONNECTED

Volvo On Call is a subscription service featuring an app that puts you in constant touch with your Volvo. Lock or unlock the doors, check your fuel, cool or heat your car – with your smart device, you can communicate with your Volvo and control it wherever you are. Inside the car, you can get roadside and emergency assistance with the push of a button.



At Volvo Cars, everything we do is focused on making your life less complicated. Volvo On Call – which is a part of Sensus – is an example of this. Sensus is the philosophy behind all our technologies that connect you with your car – and the world around you. Elegant solutions designed to give you information, entertainment and support just when you need them, allowing you to effortlessly and instinctively control and personalise every aspect of your drive.

The Volvo On Call app allows you to remotely check and control your car, adding a new dimension to your Volvo experience with a whole host of useful remote functionalities. In addition, Volvo On Call is an integrated emergency and roadside assistance service. Volvo On Call is ready to help, 24/7, if your car breaks down or has a flat tyre. By pressing the ON CALL button inside the car, you will reach a Volvo On Call operator who will be able to provide the assistance you require.

Volvo On Call also makes it possible to connect your car to the internet over 3G / 4G mobile broadband. This turns your car into a WiFi hotspot that can be accessed by everyone in your car.

The first 3 years of the Volvo On Call services are included, after which they can be extended with a renewable subscription. In this brochure you will find information about the features, services and opportunities that will be available to you when your car is equipped with Volvo On Call!

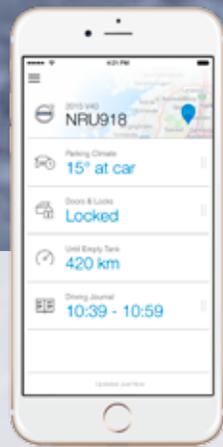
Currently the Volvo On Call app is available for:

- Phones – iPhone, Android, Windows Phone
- Smart watches – Apple Watch and Android Wear
- Tablets – Apple and Windows tablets
- Desktop – Windows 10

For more details on which devices that are supported, please visit support.volvocars.com

“I love that I can check and control my car from afar”

“It really comes in handy sometimes. Like when my husband had forgotten his briefcase in my car, I was at work and the car was in the commuter parking lot...but I could let him into the car with the app. Or if I want to check there's enough fuel for my early morning drive to the airport. I like the new feeling of control that it gives me.”



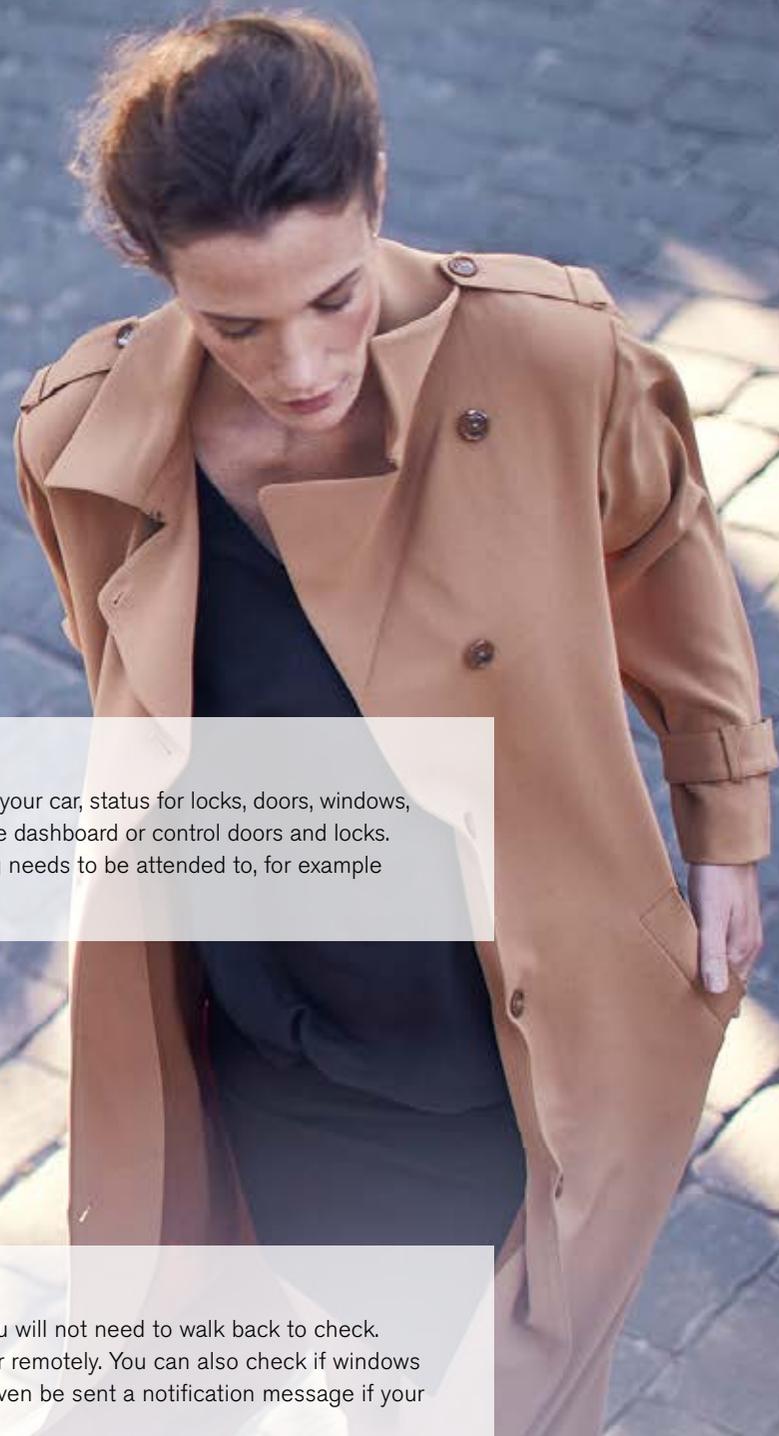
CHECK YOUR CAR

Find information such as temperature by your car, status for locks, doors, windows, fuel level etc. Use shortcuts to access the dashboard or control doors and locks. You also receive a notification if anything needs to be attended to, for example a broken bulb or low washer fluid.



LOCK/UNLOCK YOUR CAR

If you doubt that you locked your car, you will not need to walk back to check. The app lets you lock and unlock the car remotely. You can also check if windows and doors are open or closed. You will even be sent a notification message if your car is left unlocked.



SEND DESTINATION

You can search and find a position (e.g. for hotels, shops, cinemas, restaurants, petrol stations etc.) which you can send to your Volvo's navigation system. You can prepare your trip in advance in the comfort of your home or office and it will be available when you start your car. (This feature requires the car to be equipped with Volvo's Sensus navigation system.)



SUPPORT FOR SMART WATCHES

Selected Volvo On Call functionalities are available on your smart watch, making it even easier to stay connected to your car. In your smart watch, you can: Check your car, find your car, lock/unlock your car, even start your engine* to heat or cool your car.

* Certain models / specifications only. Please refer to the information supplied in the App concerning the use of this feature.



SUPPORT FOR MICROSOFT BAND

Use the Microsoft Band to voice control your Volvo! You can lock your car, send destinations to your car.

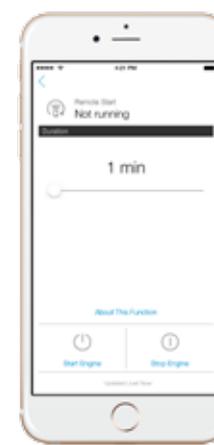


Picture used with permission from Microsoft.

ENGINE REMOTE START. *

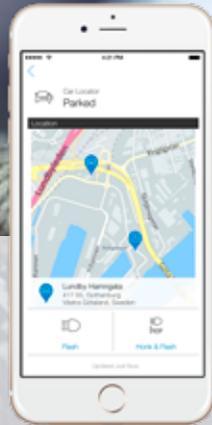
Start your drive in comfort, no matter if it is freezing cold or unbearably hot outside. Thanks to the Remote Start function, you can enjoy a climatized cabin every time you enter the car. By the touch of a button, you can start your car's engine remotely to let the climate control system run for up to 15 minutes according to the last settings made in the car. The cabin will be cooled down or warmed up just in time to allow you and your passengers a comfortable start of your journey.

* Certain models / specifications only. Please refer to the information supplied in the App concerning the use of this feature.



“I had no idea where the car was parked”

“After a long day at the amusement park I stand at this vast parking lot, and I realise I have no clue to where I'd parked... I really appreciate that I didn't have to drag my tired kids along to look for the car, it would have been like finding a needle in a haystack...”



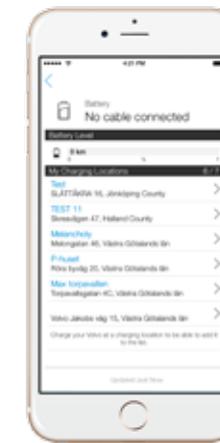
FIND YOUR CAR

Ever lost track of your car in a huge parking lot? Never again. The app will show you the location of your car on a high-definition map, and provide directions on how to get to it. You can also ask your car to honk and flash for five seconds to identify itself and guide you to its location.



ADDITIONAL FUNCTIONALITIES FOR VOLVO PLUG-IN HYBRIDS

If you drive a Volvo Plug-In Hybrid/Twin Engine, you have access to a number of additional smart features through your Volvo On Call mobile app, such as pre-cooling, delayed charging, battery status, favourite charging locations and a reminder to connect the charging cable in case you forgot.

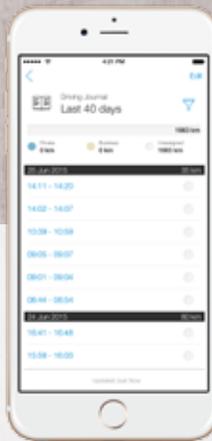


SEE BATTERY STATUS AND PRESET CHARGING

- Battery status of the high-voltage battery is shown graphically.
- Preset charging points – up to 8 different charging points can be pre-programmed with charging times.
- Reminder to charge – warns if you have forgotten to switch on charging on arrival at a preset charging point.
- Warning of interrupted charging in the event of e.g. a power cut.

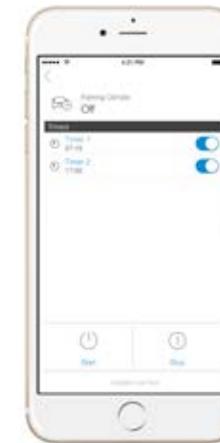
“Great for keeping track of business trips”

“I drive a lot in my job and it's great with an app that makes it so easy to keep track of which trips are private and which are for business purposes. I've got everything on record, automatically.”



GET AN OVERVIEW WITH THE DRIVING JOURNAL

Wouldn't it be nice to have an automated driving journal in your pocket? The Volvo On Call app can log start/end positions, distance, duration and fuel consumption for you. Detailed data of each trip during the last 100 days can be downloaded and stored. There is also a possibility to transfer the data to Excel – a perfect feature for company car drivers.



PRE-AIR CONDITION YOUR CAR

Set the timer for pre-air conditioning and the car will be cooled down or warmed up (depending on the current temperature in the passenger compartment). You can also start the preconditioning directly (interrupts the set countdown time).



ROADSIDE ASSISTANCE

Using GPS positioning and on-board connectivity, Volvo On Call is ready to help, 24/7. You will receive help if your car breaks down or if you mislay your keys, run out of fuel, have a flat tyre etc. By pressing the On Call button, you reach a Volvo On Call operator who will guide a recovery service all the way to your car. This service requires a separate Volvo Assistance Agreement. For the UK all new cars are supplied with 3 years Volvo Assistance which matches the initial 3 year On Call agreement.

GET HELP AROUND THE CLOCK

EMERGENCY - THE SOS BUTTON

If you are involved in an emergency, press the SOS button. This puts you in direct contact with the emergency services who will ensure that immediate despatch of police, ambulance or other relevant assistance is initiated. The operator will transfer the position from the GPS system to the emergency service, and maintain contact with you until they arrive.



Design, appearance and positioning of the buttons may vary depending on car model.

AUTOMATIC COLLISION ALERT

If an airbag deploys or safety belt pre-tensioners are activated during a collision, an alarm will automatically be transmitted to the Volvo On Call emergency centre. An operator will then direct police, ambulance services or other relevant assistance to your exact location and try to speak with you via the integrated telephone – providing calm assistance until help arrives. This one feature alone is reason enough to equip your car with Volvo On Call!

The Safety features are available for 10 years and requires no active subscription.

ALWAYS SECURE

THEFT NOTIFICATION

If anyone tries to break into your car, the Volvo On Call service is automatically alerted. You will receive a text message to your mobile and if the alarm is not cancelled the operator will follow up with a call to your mobile. In some cases, you may receive a discount on your car insurance policy if you have this service.

STOLEN VEHICLE TRACKING

If your car is stolen, it can be tracked via satellite. The Volvo On Call operator will be able to determine the car's location regardless of whether it is being driven or transported by any other method. The Stolen Vehicle Tracking functionality can only be activated in consultation with the police, and the exact position of the car will only be provided to the police.





CREATE A WIFI HOTSPOT IN YOUR VOLVO

Volvo On Call is bought as an additional option to Sensus Connect – the technology package that turns your car into a powerful infotainment hub. Sensus Connect offers you a collection of apps for music streaming, Internet radio, audiobooks and social networks. When combined with Sensus Navigation you can access on-board connected navigation, Internet maps, local traffic and weather updates.

With the Volvo On Call option, you get the additional opportunity to connect the car to the internet over 3G / 4G mobile broadband, instead of via your smartphone. This makes it possible to create a WiFi hotspot that can be accessed by the portable devices of everyone in the car.

Volvo On Call is a subscription service

The first 3 years of the Volvo On Call services are included whether it's fitted as standard or purchased as an option on a new car, after which they can be extended with a renewable subscription. To use the 3G / 4G mobile broadband connection a personal SIM card is required. (Please note that this is not included in the Volvo On Call subscription).

For more information about Volvo On Call services and functions, please contact your Volvo dealer or go to **www.volvocars.com**.

V O L V O

Volvo Car UK Limited
volvocars.co.uk

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