VOLVO PARTS AND SERVICE

*We built your car. Let us tell you how important it is to use the right parts.*
EVERYTHING TAKEN CARE OF
– AND YOU’RE READY FOR
THE ROAD AHEAD

It’s a nice feeling. You know that your Volvo has been taken care of in the best way possible. By expert technicians, replacing worn-out components with the same parts that were installed at the factory. And there you are, ready to enjoy many more trouble-free miles on the road.
WHAT YOU CAN COUNT ON WHEN WE HAVE SERVICED YOUR VOLVO

Those who built your car know exactly what it needs. After a factory-recommended Volvo Genuine Service, you can be assured that all service actions specified by Volvo have been attended to – not more, not less. And always with Volvo Cars’ methods, tools and systems, as well as Volvo Genuine Parts.

That you always get Volvo Genuine Parts installed in your car is perhaps the most important factor for you to be assured of retained safety, quality and comfort. Even if other products said to fit Volvo cars could be of high quality, it doesn’t necessarily mean they have the right qualities to perform as expected.
Owning a car should be as easy and enjoyable as possible. So every time you bring your Volvo in for maintenance, we offer you a complete package called Volvo Service 2.0. We offer free software updates (that can make your Volvo a little better at every servicing), alternative transport and a complimentary health check of your car. We will also wash your Volvo, offer a personal service contact and extend your Volvo Assistance at no extra charge.
The service technicians in your Volvo workshop use a system called VIDA, which is Volvo Cars’ system for parts & service information, fault-tracing and software downloads. VIDA automatically generates a customised service checklist for each individual car. The service content for your car may vary depending on the current mileage; but here is a list with examples of the most common service actions included in Volvo Genuine Service:

• Change of engine oil
• Change of oil filter
• Change of cabin air filter
• Change of spark plugs – according to service interval
• Change of air filter – according to service interval
• Change of auxiliary drive belt – according to service interval
• Change of fuel filter – according to service interval
• Change of timing belt – according to service interval
• Change of brake hydraulic fluid (every 2 years)
• Software update
• Read-out fault codes
• Top up washer fluid
• External car wash
• Check seat belts
• Check battery
• Check wiper blades
• Check tyre pressure
• Check tyre condition
• Check coolant system and anti-freeze degree
• Check for engine oil leaks
• Check for transmission oil leaks
• Check steering & front suspension
• Check driveshaft joints & gators
• Check propshaft joints
• Check condition of brake/fuel lines & hoses
• Check brake pads & discs
• Check handbrake
• Check brake hydraulic system
• Check rear end springs – according to service interval
• Check and top up engine compartment fluids
• Clean inside of windscreen in front of camera/radar unit
• Reset service reminder indication

BUT WHAT DO THE TECHNICIANS ACTUALLY DO TO YOUR CAR?
THE OIL THAT YOUR VOLVO LOVES

When your Volvo is serviced, it is important that the engine is filled with the right oil. The Drive-E Poweretrain engines are very compact and engineered to combine high performance with low fuel consumption — and this puts extremely high demands on the lubricant. Therefore, Volvo engineers and experts from Castrol collaborated to develop a special oil — Castrol EDGE Professional for Volvo cars, a low viscosity engine oil that becomes incredibly strong under pressure. Every Volvo car leaving the factory is filled with Castrol oil, and it’s the only oil recommended for Volvo cars. It enables Volvo engines to deliver to their full potential, combining high power with low fuel consumption.
A SEEMINGLY SIMPLE PART THAT CAN MAKE ALL THE DIFFERENCE

Just as human bodies need kidneys to filtrate the blood, cars need oil filters to filtrate the oil. With the new generation of engines in Volvo cars, it’s more important than ever that the oil filter has the right qualities. If not, the engine’s performance, fuel consumption and emission levels can be compromised. Always using Volvo Genuine oil filters is a secure way to ensure that the engine stays protected in all driving conditions and keeps performing as expected.

Volvo filters feature a special mix of paper and synthetic fibre that traps up to 99% of dirt and harmful particles. It can hold a very high amount of particles without getting clogged, ensuring a long service life.

It has also been designed and tested to enable quick lubrication when starting the engine in cold weather conditions.
FRESH AIR IN THE CITY

Volvo Cars’ innovation CleanZone allows you to breathe clean air no matter what the air quality is outside. A critical CleanZone component is the Volvo Genuine cabin filter. It cleans the incoming air of particles, pollen and dust, and uses two layers of active charcoal to remove odours, hydrocarbons, nitrogen oxides and ozone.

To maintain the in-car air quality, it is important to replace the cabin filter at every service or once a year. Then you and your passengers can keep on breathing fresh, clean air – and also avoid both unnecessary strain on the air conditioning and misted-up windows.
FILTERS FOR THE OPTIMUM FLOW

In addition to oil filters and cabin filters, your Volvo also needs fresh fuel filters and air filters from time to time. Their fundamental function is the same – to remove harmful particles. They also must offer high filtration efficiency, and be able to hold a lot of particles without getting clogged or causing a restriction of the flow through the filter.

Volvo Cars has put a lot of resources into the design, testing, manufacture and quality control of Volvo Genuine fuel filters and air filters. As long as you service your car at the Volvo workshop, you can be assured that replacements are made at the right time, and with the same filter that was installed at the factory – so your engine can keep performing at its best.

VOLVO GENUINE AIR FILTER
Engineered to ensure optimum supply of air to the engine, enabling optimum combustion and thereby lower emission levels. Making sure to always change the filter at the right time can also help keep fuel consumption down.

VOLVO GENUINE FUEL FILTER
Protects the engine and the extremely sensitive fuel injection system by efficiently removing dust, tank residues or water. Contributes to an optimum fuel flow, ensuring the best engine performance and high fuel efficiency.
THE SAFETY SYSTEMS ARE DEPENDENT ON THE RIGHT PARTS

Since you’ve chosen a Volvo, you drive a car that is packed with amazing safety technology. Enhanced driver support offers various kinds of information and warnings. And City Safety – standard for every new Volvo – is like having a co-pilot to look out for you. It identifies other vehicles, pedestrians, cyclists and large animals ahead, warning you if a collision is imminent and braking automatically if you don’t react in time. Looking at the sophistication of the safety systems, it is easy to understand why it is so important to replace worn-out or damaged components with Volvo Genuine Parts.

IntelliSafe – supports, prevents, protects. Our IntelliSafe technologies include a wide range of safety solutions and functions designed to offer support while driving, help to prevent accidents, and offer protection if one occurs.
BRAKES THAT INTERACT AS EXPECTED WITH THE SAFETY SYSTEMS’ SOFTWARE

The more advanced the safety technologies, the more important that your brakes interact as expected with the safety systems’ software. Replacing worn-out brake parts with the same parts that were installed at the factory is the best way to ensure that original safety is preserved. It is also a way to avoid risks of brake noise, vibrations, uneven heat distribution or disc corrosion.

VOLVO GENUINE BRAKE DISCS
Made of select cast iron for maximum heat dispersion and minimal heat deformation. Manufactured with exacting tolerances, so you won’t have to worry about problems with noise or vibrations.

VOLVO GENUINE BRAKE PADS
The brake pad material is selected for the optimal frictional properties for every car model. The hardness and elasticity are also precisely calculated.
The camera and radar located inside the upper edge of the windscreen are used to enable City Safety and about 20 other functions. Some of them are sensitive to optical tolerances, glass thickness and mass. For example, the software for City Safety is fine-tuned for each windscreen variant and demands extremely stringent optical tolerances to function as intended. It’s also necessary to perform calibrations using Volvo Cars’ system VIDA after a replacement. At the Volvo workshop, they use the right windscreen, glue, methods and tools to assure that everything is put back in working order.
Every time we service your Volvo, we offer you an extension of Volvo Assistance for one additional year at no extra charge. With Volvo Assistance, you are protected 24 hours a day, 365 days a year. Wherever you are, in your own country or travelling in the European countries, or even at home, just call our toll-free number and we will support you as fast as possible. You can call Volvo Assistance for example in cases of mechanical or electrical breakdown, fuel problems, key problems, puncture, flat battery, and in case of an accident or theft.
The wiper blades are so important for visibility, they should be considered as an essential safety feature. Volvo Genuine wiper blades have been designed for optimised pressure distribution along the blade, with careful choice of materials and with exact precision. They contain graphite that makes the rubber soft and flexible for less risk of noise and vibrations.

A new type of wiper blades, featured on the new Volvo XC60, has integrated nozzles for less consumption of washer fluid.

Wiper blades should be replaced once a year, even if they have not been in use much, since the ageing of the rubber affects the wiping performance. In countries with colder climate, it is often recommended to replace them twice a year – for example when changing from/to winter tyres.
VOLVO GENUINE TIMING BELT

The timing belt drives the camshafts and thus controls opening and closing of the valves. If the timing belt breaks, the engine can be severely damaged. It is therefore important to replace it at the recommended interval, with a Volvo Genuine timing belt developed and manufactured to your car’s specifications.

VOLVO GENUINE BATTERIES

Today’s cars place extensive demands on high battery capacity, quick charging and high initial start power. A modern Volvo has some 60 systems and components that consume electrical current, and several of them require power at the same time.

OTHER KEY PARTS YOU NEED TO RELY ON AT ALL TIMES

A Volvo Genuine battery is always of the highest quality and carefully dimensioned for reliable performance in each specific Volvo model. Volvo Cars’ lead batteries are based on the latest technology. In general, they are superior to traditional lead batteries and less susceptible to corrosion.

If your car has a lot of additional equipment that might consume electricity also when the car is standing still, you might want to consider installing a more powerful battery. Volvo Cars’ AGM batteries are specially designed for extra high power needs and offer a longer service life.
SPARK PLUGS THAT KEEP YOUR ENGINE PERFORMING AT ITS BEST

In all petrol cars, the spark plug is a key component since its performance influences the overall performance of the engine. Volvo Genuine spark plugs are specifically adapted to suit the characters of each specific Volvo engine. Knowing that Volvo Genuine spark plugs meet Volvo Cars’ exact specifications can provide you with the reassurance that there is minimum risk of problems such as premature electrode wear, misfiring, fuel wastage, starting problems, irregular engine vibration, knocking (premature ignition) or compromised emission control.
The tyres fitted on a new Volvo have been developed to be perfect for that specific model. But what happens when they need to be replaced? Even though replacement tyres may look the same as the original ones, they can have different characteristics, since they may have been made for a different make of car or for the aftermarket in general.

LOOK FOR THE VOLVO MARKING

By making sure that the tyres have the Volvo marking, you know that you get tyres with the same characteristics. The marking consists of three letters, VOL, on the side of the tyre. VOL-marked tyres are only available at Volvo dealerships, and for newer Volvo cars manufactured on the SPA and CMA platforms from 2016 and later.
To sum it up: at your Volvo workshop, you can expect unrivalled Volvo quality and expertise for maximum peace of mind. Factory-trained technicians using Volvo methods, Volvo-approved lubricants and Volvo Genuine Parts will keep your car running at its best and ensure that its value is kept at the highest level.

Also, no matter what else your car may need – repairs, tyres, windscreen replacement, stone chip repair, A/C service or car care – your Volvo workshop can take care of that too.

Since Volvo is about making life less complicated for people, we have our own approach to service that’s personal, efficient, and which takes care of you as well as it takes care of your car. We call it Service by Volvo – and it offers everything you need in the simplest way possible.